# **AGENCY STRATEGIC PLAN**

## FOR THE FISCAL YEARS

2005-2009



### DISABILITY DETERMINATION FOR SOCIAL SECURITY ADMINISTRATION

**FUNCTIONAL AREA: HEALTH & HUMAN SERVICES** 

# AGENCY STRATEGIC PLAN APPROVAL FORM

FOR THE FISCAL YEARS

2005-2009

Arthur Boutiette
Director

# TABLE OF CONTENTS

AGENCY: DISABILITY DETERMINATION FOR SOCIAL SEG ADMINISTRATION	CURITY
MISSION	Page 1
GOALS	
PROGRAM: ADMINISTRATION PROGRAM	
DEFINITION	
GOALS, OBJECTIVES, STRATEGIES	Page 2
PERFORMANCE MEASURES	Page 3
PROGRAM: DISABILITY DETERMINATION	
DEFINITION	
GOALS, OBJECTIVES, STRATEGIES	Page 4
PERFORMANCE MEASURES	Page 5

Agency Name	Disability Determination for Social Security Administration					
Agency Mission Statement:						
•	disability on behalf of Arkansas by adhering to relevant n an accurate and efficient manner.					

- **AGENCY GOAL 1:** To determine the eligibility of applicants for disability benefits under Title II and XVI of the Social Security Act.
- **AGENCY GOAL 2:** To provide Administrative direction and support to the adjudicative Program.

Agency Name		Disability Determination for Social Security Administration			
Program		Administration Program			
Program Authorization		A C A 20-76-301 through 20-76-305			
		Social Security Act Title II and Title XVI			
Program Definition:  Program Funds-Center Code: 0311P01		The Administrative Program provides structure and relationship among the various units of the agency, responsible for disability determinations. It provides performance criteria such as the rate of accuracy of decisions and the time periods within which determinations must be made. Fiscal control procedures and submission of reports and other data as required.			
AGENCY GOAL(S)	2				
Anticipated Funding Sources for the Program:		Federal Funds			

#### Goal 1:

Provide administrative direction and support to insure that department programs meet their objectives and performance targets.

## OBJECTIVE1: (Sub-Funds Center Code: 00CV)

To provide for general operations support and overhead costs not treated as direct costs in other programs.

#### **STRATEGY 1:**

To provide non-administrative departments with financial and operational support.

## OBJECTIVE 2: (Sub-Funds Center Code: <u>01CV</u>)

To effectively utilize information technology resources to support the mission of Disability Determination Agency.

#### STRATEGY 1:

To assure that information technology resources are available to accomplish the mission of the agency.

Agency Name	Disability Determination for Social Security Administration
Program	Disability Determination – Administrative Program

## PERFORMANCE MEASURES: (Effort, Output, Outcome, and/or Efficiency)

DESCRIPTION (indicate the Goal and objective to which applicable.)	METHODS AND SOURCES USED OBTAINING DATA	FISCAL YEAR 2005	FISCAL YEAR 2006	FISCAL YEAR 2007	FISCAL YEAR 2008	FISCAL YEAR 2009
% of agency performance objectives and targets met Goal 1, Objective 1	Internal Analysis	87%	87%	87%	87%	87%
% of agency staff and budget in the Administrative Program compared to total agency positions and budget Goal 1, Objective 1	Internal Analysis	18%	18%	18%	18%	18%
Agency information technology budget as a percent of total agency budget Goal 1, Objective 1	Internal Analysis	1%	1%	1%	1%	1%
Number of prior year audit findings repeated in subsequent audit Goal 1, Objective 1	Internal Analysis	1	1	0	0	0

Agency Name	Agency Name Disability Determination for Social Security Administration			
Program		Disability Determination		
Program Authorization		A C A 20-76-301 through 20-76-305		
Social Security Act Title II and Title XVI				
Program Definition:  Program Funds-Center Code: 0311P02		The Disability Program is defined as the adjudicative process to make disability decisions in accordance to precise federal regulations. The Federal Government has responsibility for establishing criteria, approving the agency budget, issuing national instructions and developing policies and procedures.		
	Applications for Disability Benefits are filed with Social Security district offices. These offices assist in completing			
AGENCY GOAL(S)	1	the claimant's application and then forward the application to the State Disability Agency for Determination.		
Anticipated Funding Sources for the Progra	am:	Federal Funds		

#### GOAL 1:

To make Disability Determinations. To determine if applicants for disability benefits meet the criteria for eligibility.

## OBJECTIVE 1: (Sub-Funds Center Code: 02CV)

To make determinations for disability benefits under the Title II and XVI of the Social Security Act.

#### STRATEGY 1:

To conduct an adjudication process for consideration of applications for disability eligibility.

## OBJECTIVE 2: (Sub-Funds Center Code: <u>03CV</u>)

To investigate suspected cases of fraud or abuse.

#### STRATEGY 1:

To investigate inconsistencies in claim files which Indicate fraud or abuse.

Agency Name	Disability Determination for Social Security Administration
Program	Disability Determination

## PERFORMANCE MEASURES: (Effort, Output, Outcome, and/or Efficiency)

DESCRIPTION (Indicate the Goal and Objective to which applicable)	METHODS AND SOURCES USED OBTAINING DATA	FISCAL YEAR 2005	FISCAL YEAR 2006	FISCAL YEAR 2007	FISCAL YEAR 2008	FISCAL YEAR 2009
Increase Adjudication Accuracy Rate Goal 1, Objective 1	Statistical Data published by SSA	94%	95%	95%	95%	95%
Reduction in application processing time Goal 1, Objective 1	Statistical data published internally	90 days	85 days	85 days	85 days	85 days
Disposition of cases vs. number of cases received Goal 1, Objective 1	Statistical data published by SSA	95%	96%	97%	97%	97%
Percent of determinations changed through the reconsideration process  Goal 1, Objective 1	Statistical data published by SSA	15%	15%	15%	15%	15%
Number of suspected fraud cases investigated Goal 1, Objective 2	Statistical data published internally	75	80	85	85	85